



Case Study: Energy Company Vulnerable Household Support Pilot Programme

One of the central aspects of EnergyMeasures is the **search for ways to lift households out of energy poverty**. The ways identified include behavioural change approaches, but also cooperation and **support mechanisms with energy companies**, with a focus on small scale measures and 'social tariffs'. This interim report provides a brief **review of the background and process of engaging with energy companies and working with them to develop and implement an assistance programme** to support energy-vulnerable households. The support and assistance activity was carried out in Ireland. An updated full report on this task will be prepared in February 2024.

Small scale actions integrated in the first engagement with energy companies:

- Installation of smart remote digital heating controllers compatible with most heating systems (value: approx. 399,00 €)
- Installation of smart digital remote hot water immersion controllers (value: approx. 399,00 €)
- Surveying and installation of attic, cavity, and/or external wall insulation
- Replacement of older gas boilers

Preliminary Findings and Statistics

- The Irish EnergyMeasures partners (UCC and Energy Action/PNEC) have engaged (and continue to engage) with Irish energy utilities to encourage them to deliver initiatives to support energy poor households.
- Arising from this engagement, they have worked with two companies in the planning and design of specific initiatives building on the experience of EnergyMeasures, and particularly in the identification of energy poor
- Following results have been achieved as of December 2023:
 - 87 smart heating controllers installed, 70 queued – representing triggered investment of c. €62.5K.
 - 35 smart immersion controllers installed, 101 queued – representing triggered investment of c. €54.3K.
 - 135 households surveyed for insulation, awaiting grant progression & installation, 68 queued.
 - Additionally, several leads have been identified of households potentially in need of gas boiler replacements.

Please find the full report at:

[www.energymeasures.eu](https://energymeasures.eu/wp-content/uploads/2024/01/D3.3-Case-study-initial-report-r1.pdf) (<https://energymeasures.eu/wp-content/uploads/2024/01/D3.3-Case-study-initial-report-r1.pdf>) or [Zenodo](https://zenodo.org/records/6867822) (<https://zenodo.org/records/6867822>).

Lead beneficiary: University College Cork

Contributing beneficiaries: /



EnergyMeasures

Tailored measures supporting energy vulnerable households

About the EnergyMeasures Project

Between **50 and 125 million people** in the EU are at **risk of energy poverty**. Tackling this problem requires a variety of strategies that include the active participation and involvement of those affected.

The **EnergyMeasures project aims to tackle energy poverty** in seven European countries (BE, BG, IE, MK, NL, PL, UK) through a combination of **direct household involvement** and the inclusion of **innovative policy and practical measures**.

For more information, please visit www.energymeasures.eu.

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